



## Sustainability Management Plan

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Our “Stay in Harmony” program focuses on four aspects that form the basis of our Sustainability Management Plan, as described in this document:

1. Environmental Policy
2. Sociocultural Impact
3. Quality – Sustainable Business Practices
4. Health & Safety

Reviewing process: The OMM INN Green Team will review these policies on an annual basis, with the next review taking place on July 1st, 2022.

To reach our sustainability goals in July 2022, we have set the following targets using 2021 as a baseline:

- To reduce our water consumption by 5%.
- To reduce our energy consumption by 5%.
- To reduce our waste by 10%.

**1. Environmental policy** – We are always considering our impact on the environment, and we aim to minimize and reduce resource exploitation. At the same time, we aim to drive awareness amongst all our employees on the importance of participating in our sustainability program and reducing energy, water and the use of other natural resources. Waste is also a huge area of concern, and we do our best to reduce any waste we produce and sort recyclables as much as possible.

## 1.1 Water and energy savings

- We use energy-saving systems in guest rooms.
- Automation systems in each building focus on reducing CO2 emissions (mechanical, lighting, air conditioning).
- All the mechanical equipment in our hotel are equipped with control systems like pressure and temperature sensors and temperature mixing valves, etc.
- Lighting needs analyses have been made using lux meters, to ensure efficient lighting and power saving.
- A new card placement system was implemented in guest rooms to reduce the need to change bed linens.
- We decreased the size of towels by 17% to save energy, natural gas and water.
- We applied a 10% discount at our cafe for each day that our guests opted out of housekeeping. We shared with our guests statistics on how much of certain resources they can help save by participating in our “Green Room” program.
- We calculate our carbon footprint on a monthly basis, and compare it with previous years.
- All of our office equipment, including computers and table lamps, are chosen for their energy efficiency.
- 100% of the lighting in our hotel is provided by LED technology bulbs that make high electricity savings possible in the long run.

## **1.2 Reducing single-use plastic**

- We use glass bottles instead of plastic bottles in rooms and restaurants.
- We use glass carboys instead of plastic ones.
- We installed dispensers in bathrooms with organic, cruelty-free and vegan-certificated shampoo, conditioner and liquid soap from a local producer.
- Slippers are not wrapped in plastic.
- We use fabric laundry bags instead of plastic ones.
- There is no plastic hygiene tape on the toilets.
- We provide our guests with compostable tea bags.
- We provide our guests with compostable coffee capsules.
- We replaced plastic trash bags with compostable ones made from potato starch.

## **1.3 Waste management**

- We keep recycling bins in our guest rooms for the separation of different kinds of waste.
- We have recycling bins in all our common areas to facilitate our waste separation.
- There are compartmentalized recycling and trash cans in common areas.
- According to the type of waste, the bins are weighed when they are full. We try to take actions to reduce our waste by comparing these data on a monthly basis.
- Paper towels in guest bathrooms were replaced with FSC-certified alternatives.
- We use glass instead of plastic bottles in all of our operations.
- We make compost from our organic waste. We use this compost for the fertilization of our green areas.
- We supply our shampoo, conditioner and liquid soaps in 30-liter bins. After these bins are empty, we send them to the producer for refilling.
- We are in constant communication with local glass workshops and share our glass waste with them for upcycling in case they need it.

## **1.4 Food and beverage**

- Our menu offers guests foods that do not contain animal products. Thus, we hope that we will leave a better world for future generations.
- In making our menu seasonal, we try to select the foods we offer from organic farms as much as possible.
- In order to prevent food waste, we offer a “half portion for half the price” option in our cafe.
- We plan to implement a food-waste reduction program to cut our food waste.
- We encourage our guests to reuse the glass water bottles we provide in their rooms free of charge, or to purchase a water bottle from the OMM Shop. That’s why there are accessible water dispensers in all areas of the hotel.

## 1.5 Purchasing

In accordance with our Sustainability Policy, OMM INN is committed to the use and purchase of environmentally and socially responsible materials and products.

- We work with local suppliers, organic products, and locally produced or grown goods.
- The in-room amenities we purchase are environmentally friendly products.
- OMM INN has not used any plastic straws since it opened. In line with our waste reduction policy, we replaced these paper straws with glass equivalents from a local glass workshop.
- We show we care about the health of our staff, guests and nature by using EU Ecolabel certified cleaning products for our rooms and common areas.
- We get our Fair Trade Certified coffee beans from a boutique coffee roasting workshop in Eskişehir.
- We started to use FSC certified products from sustainable, industrial forests for all our paper needs at the hotel, with the exception of our napkins with the OMM INN logo.

## 1.6 The building

- The glass ceiling at our cafe is designed to make the most of daylight.
- The design of our hotel is in harmony with the historical architecture of Odunpazarı, the district of Eskişehir where the hotel is located.

## 2. Sociocultural Impact

The Stay in Harmony Program aims to promote social sustainability. We aspire to positively contribute to the countries and communities in which we operate.

- We promote local employment and equitable hiring. The large majority of our employees are from Eskişehir.
- We support staff empowerment and give equal access to promotion.
- We do our best to ensure employee satisfaction and continuity.
- We support and respect the local community.
- We participate in the protection of historical sites. We are in cooperation with the Eskişehir Metropolitan Municipality and Governorate for the preservation of local areas.
- As part of the Odunpazarı district, we embrace our cultural heritage and promote museum and other cultural activities. Odunpazarı is one of the most-visited touristic places of the city.
- We emphasize the protection of children from economic and any other forms of exploitation and do not allow minors to book rooms or stay without adult supervision.
- We promote local products from local suppliers in the OMM Shop.
- We donated plastic personal care products that are no longer used at our hotel to local senior care centers, orphanages and women's shelters. We carried out this project with Eskişehir Provincial Directorate of Family and Social Policies.
- The OMM INN Sustainability Manager and the Six Senses Sustainability Manager meet once a month to exchange ideas. We are happy to cooperate between cities and companies in Turkey.

### **3. Quality – Sustainable Business Practices**

We continuously review our quality standards so that we can meet the best international levels and be appreciated for the services we deliver.

The Green Teams are in charge of ensuring our projects are always top quality.

### **4. Health & Safety**

We can all make the workplace safer by taking preventive steps to avoid health and safety risks. To improve workplace safety, we ask all staff members to familiarize themselves with the building and property safety guidelines.

We strive to minimize and eliminate any health and safety hazards by following the regulations to make a safer environment for each other and our guests. We all have a responsibility to maintain a safe and healthy work environment to prevent work-related accidents.